

Figure 1: PGA PGM Program at a Glance: Golf Operations Career Path for PGA Associates

QUALIFYING LEVEL	LEVEL 1	LEVEL 2	LEVEL 3	
Requirements	Principal Courses: All PGA Associates access course materials through the Education Portal on PGA.org.			
<p>PGA Associates:</p> <ul style="list-style-type: none"> • Register for Qualifying Level • Complete Qualifying Level Courses: <ul style="list-style-type: none"> ○ Introduction to the PGA PGM ○ History of The PGA ○ The PGA Constitution ○ The Rules of Golf A ○ Career Enhancement A • Pass Qualifying Test • Document qualifying Playing Ability Test score • Document eligible employment • Register and purchase Level 1 materials and online access 	<p>Teaching and Coaching 1: Core content on learning, teaching, elements of the game, club performance, and player development with emphasis on beginning players</p>	<p>Teaching and Coaching 2: Application of content linked to learning, teaching, elements of the game, club performance, with an emphasis on intermediate players</p>	<p>Teaching and Coaching 3: Integrated perspective of business aspects, learning, teaching, elements of the game, club fitting and physical performance with emphasis on advanced players</p>	
	<p>Facility Management 1: Core content about business, customer service, and key operations at golf facilities</p>	<p>Facility Management 2: Application of The PGA business and customer relations models in the context of multiple operations</p>	<p>Facility Management 3: Integration of critical business, customer relations, supervision, and operational functions from a management perspective</p>	
	<p>Pre-Seminar Activities: PGA Associates are required to complete and document pre-seminar activities before attending the seminars. These activities are designed to facilitate discussions during seminar learning activities.</p>			
	<p>Seminars: Seminars are held at the PGA Education Center. The seminars listed below last two to three days each, for a total of five days, at the PGA Education Center.</p>			
	<p>Teaching and Coaching 1: Group discussions and instruction-related simulations and experiences</p>	<p>Teaching and Coaching 2: Application of instruction-related practices at golf facilities through group projects and simulations</p>	<p>Teaching and Coaching 3: Integration of teaching, player development, and business practices through group projects and simulations</p>	
	<p>Facility Management 1: Discussion and group projects centering on PGA models and core operations</p>	<p>Facility Management 2: Application of business, customer relations, and operations concepts through projects and simulations</p>	<p>Facility Management 3: A team focused management simulation consisting of integrating operations and management functions</p>	
	<p>Work Experience Portfolio: The work experience portfolio emphasizes activities linked to on-the-job application and performance. These activities include a combination of subject-specific tasks and integrated projects that PGA Associates complete at each level.</p>			
	<p>Knowledge Tests: PGA Associates must pass a knowledge test at each level before moving on to the next level. The test will be comprised of multiple-choice and true/false items linked to each of the content domains listed above. Test registration is available on the PGA Knowledge Center.</p>			
		Advance to Level 2	Advance to Level 3	Complete PGA PGM Program